

## IT Customer Service Rep

Do you enjoy working with computers and love troubleshooting? Do you have a passion for helping resolve technical issues for other people? If so, consider applying to join our IT team as an IT Customer Service Representative. Help customers with their computer and network issues, assist with backup and managed services, assist with in-house IT support, and more.

### Education Required:

- High School Diploma
- Associate's or Bachelor's degree, certification or equivalent experience focused in Information Technology or Computer Science a plus

### Experience Required:

- Customer Service
- Previous IT work preferred

### Knowledge/Skills Required:

- Windows Desktop & Server OS
- MS Active Directory
- MS Exchange
- TCP/IP Networking
- Strong problem solving and trouble shooting skills
- Self-motivation and time-management skills

### To Apply:

Please email [jobs@datatechag.com](mailto:jobs@datatechag.com) to let us know you are interested in a position. In your email, answer these questions:

- What type of career are you interested in?
- What do you know about Datatech?
- How can we best use your knowledge and skills?
- Are you looking for full-time or part-time work?